

## **Privacy Policy**

**Last updated:** 1. July 025

### **Company:**

CreaWeb XYZ (PTY) Ltd

Reg. No: 2017 / 516808 / 07

D-U-N-S No: 654536022

Registered Address: Links Office Park, Somerset West, Cape Town 7130, South Africa

Email: admin@creaweb.xyz

### **1.1. Purpose of this Policy**

This privacy policy describes how we collect, use, and protect your personal data in accordance with the General Data Protection Regulation (GDPR – EU) and the Swiss Data Protection Act (DSG).

### **1.2. Data Controller**

CreaWeb XYZ (PTY) Ltd is the data controller responsible for this website and all associated services.

### **1.3. What Data We Collect**

When you use our website or services, we may collect the following personal information:

- Name and contact details (e.g., email, phone number)
- Project and website-related inquiries
- Any data voluntarily submitted via contact forms or email
- Technical information (e.g., IP address, browser, cookies)

### **1.4. Purpose of Data Collection**

We process your data for the following purposes:

- To respond to contact requests or inquiries
- To provide quotes, service contracts or technical support
- To improve our website, services and user experience
- For legal compliance and security monitoring

### **1.5. Legal Basis**

Data is processed only if:

- You have given consent (Art. 6(1)(a) GDPR)
- It is necessary for the performance of a contract (Art. 6(1)(b))
- There is a legitimate interest (e.g., analytics, protection against misuse)

### **1.6. Storage Duration**

We retain personal data only for as long as necessary to fulfill the stated purposes, or to comply with legal obligations.

### **1.7. Data Transfers**

Your data may be processed within Switzerland, the EU or South Africa, but always with adequate safeguards and in compliance with applicable law.

### **1.8. Your Rights (GDPR / DSG)**

You have the right to:

- Request access to your data
- Request correction or deletion
- Withdraw consent at any time
- File a complaint with a supervisory authority